



THE COMMONWEALTH OF MASSACHUSETTS
EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY
DEPARTMENT OF CRIMINAL JUSTICE INFORMATION SERVICES
200 Arlington Street, Suite 2200, Chelsea, MA 02150
TEL: 617-660-4640 | TTY: 617-660-4606 | FAX: 617-660-4613
MASS.GOV/CJIS

**STATEWIDE APPLICANT FINGERPRINT IDENTIFICATION SERVICES
(SAFIS)**

**HOW TO CHANGE, CORRECT, OR UPDATE YOUR NATIONAL CRIMINAL
HISTORY RECORD RESPONSE**

The Federal Bureau of Investigation (FBI) Identification Division maintains fingerprint-supported national criminal history record information (CHRI) and also provides access to CHRI maintained by the states. Organizations authorized to submit CHRI checks pursuant to state and federal laws are required to provide individuals with information on how to change, correct, or update their criminal records in accordance with 28 CFR 16.34.

If, after reviewing your CHRI, you believe it contains incomplete or incorrect information, you may submit a request to the law enforcement agency which submitted the information to correct or update your CHRI. The information provided in this document outlines the steps that you must follow to change, correct, or update your CHRI.

ARRESTS SUBMITTED BY MASSACHUSETTS LAW ENFORCEMENT AGENCIES

INCOMPLETE INFORMATION

If you believe an arrest listed on your CHRI submitted by a Massachusetts law enforcement agency is incomplete (i.e. the disposition is missing), you must first request a certified copy of the docket sheet associated with the arrest. You can obtain a certified copy of the docket sheet by going to the clerk's office at the court where you were arraigned on the charges.

For a listing of courts and contact information, please go to:
<http://www.mass.gov/courts/court-info/courthouses/>

If you are not sure which court heard your case, you may request a copy of your Massachusetts Criminal Offender Record Information (CORI) from the Department of Criminal Justice Information Services' (DCJIS) iCORI system. The CORI will contain information regarding the docket number and phone number for the court that heard the case.

For information on how to register for an individual iCORI account to request your own CORI online:
<http://www.mass.gov/eopss/crime-prev-personal-sfty/bkgd-check/cori/icori-training-documents.html>





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Alternatively, you may submit a personal CORI request by mail to the DCJIS by completing the form available at:

<http://www.mass.gov/eopss/crime-prev-personal-sfty/bkgd-check/cori/cori-forms-and-applications.html>

IMPORTANT: It is possible for Massachusetts arrest information to not appear in a CORI response. If this occurs, please contact the DCJIS at 617.660.4640.

After obtaining a certified copy of the docket sheet, in order to update an incomplete CHRI arrest, you must complete and submit the Massachusetts State Police (MSP) Disposition Update Request form (see attached) to:

ATTN: DISPO UPDATE
Massachusetts State Police
State Identification Section
59 Horse Pond Road
Sudbury, MA 01776

Please be sure to include the docket sheet with the completed Massachusetts State Police Disposition Update Request form.

INCORRECT INFORMATION

If you believe your CHRI contains a Massachusetts arrest that is incorrect (i.e. does not belong to you or the offense is incorrect), you will need to contact the police department that submitted the arrest information to the State or to the FBI to request a review of the arrest report or a fingerprint comparison to the fingerprints on file for the arrest. The police department that submitted the information will be listed on the CHRI. *Please be sure to call the police department and schedule an appointment for this type of review.*

If after reviewing your information, the police department finds the CHRI submission should be corrected, the police department will submit a request on your behalf to the Massachusetts State Police State Identification Section (MSP SIS). The MSP SIS will correct the information in the SIS database and forward the corrected information to the FBI.





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ARRESTS SUBMITTED BY OUT-OF-STATE LAW ENFORCEMENT AGENCIES

Requests to change, correct, or update arrest information submitted to the FBI by an out-of-state law enforcement agency must be made to the agency that submitted the information to the FBI. You may also contact the repository in the state that submitted the arrest data for more information on how to change, correct, or update a record in that state.

A listing of state criminal history repository contact information is available at:
<http://www.fbi.gov/about-us/cjis/identity-history-summary-checks/state-identification-bureau-listing>

FBI INFORMATION ON HOW TO CHALLENGE A CRIMINAL HISTORY

The FBI has published information on its website on how to correct a criminal history record.

This information is available at:
<http://www.fbi.gov/about-us/cjis/criminal-history-summary-checks/challenge-of-a-criminal-history-summary>





**THE COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF STATE POLICE
State Identification Section**
59 Horse Pond Road, Sudbury, MA 01776
TEL: 508-358-3170 | FAX: 508-358-3192
MASS.GOV/MSP

DISPOSITION UPDATE REQUEST

REQUESTOR INFORMATION

Full Name: _____
First Name Middle Name Last Name

_____ Date of Birth Social Security Number Phone Number

Reason for Request: _____

Requestor's Signature: _____ Request Date: _____

OFFENSE INFORMATION

Arresting Department:	OBTN:
State ID Number:	FBI Number:

DISPOSITION INFORMATION TO BE UPDATED

Date of Arrest	Charges	Disposition to Be Added

SIS ID Tech: _____
 Date Completed: _____

SIS Comments: _____

Send this coversheet with certified court records and documentation.